

Retail Customer - Online Returns Form

If you are not satisfied with your purchase, please return the items for an exchange or credit.

- All returns must be made within 30 days of the invoice date.
 - Returns must include the form below filled out, order number, name, email address.
 - We recommend using a tracked courier service for any returns.
 - When your return is processed, we will send you a notification email.
 - Underwear and Socks (if opened) are not eligible for exchange or credit on return.
 - The cost for returning faulty or incorrectly supplied items will be reimbursed upon proof of receipt.
 - Once received, returns take 14 days to process.
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FILL OUT THE FORM BELOW & INCLUDE WITH PRODUCTS RETURNED.

ORDER NUMBER: _____

EMAIL:	
NAME:	
REASON FOR RETURN:	

STYLE	SIZE	QTY	COLOUR	EXCHANGE FOR (optional)

RETURN ADDRESS:

Lotus Technology Innovative Limited
Unit 6 John Hyrne Way, New Costessey,
Norfolk,
NR5 0AF,
United Kingdom
Contact: customercare@eu.lotuscars.com