

## Retail Customer - Online Returns Form

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If you are not satisfied with your purchase, please return the items for an exchange or credit.

- All returns must be made within 30 days of the invoice date.
  - Returns must include the form below filled out, order number, name, email address.
  - We recommend using a tracked courier service for any returns.
  - When your return is processed, we will send you a notification email.
  - Underwear and Socks (if opened) are not eligible for exchange or credit on return.
  - The cost for returning faulty or incorrectly supplied items will be reimbursed upon proof of receipt.
  - Once received, returns take 14 days to process.
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### FILL OUT THE FORM BELOW & INCLUDE WITH PRODUCTS RETURNED.

**ORDER NUMBER:** \_\_\_\_\_

EMAIL:	
NAME:	
REASON FOR RETURN:	

STYLE	SIZE	QTY	COLOUR	EXCHANGE FOR (optional)

### RETURN ADDRESS:

Lotus Technology Innovative Limited  
Unit 6 John Hyrne Way, New Costessey,  
Norfolk,  
NR5 0AF,  
United Kingdom  
Contact: ukcustomercare@eu.lotuscars.com