LOTUS SOFTWARE OVER THE AIR INSTALLATION GUIDE
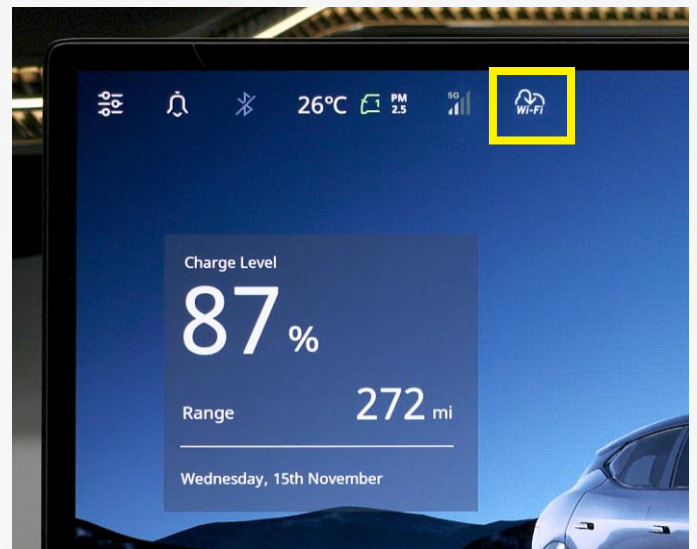
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Welcome to this guide which explains how to download and install a Software Over The Air update on your Lotus.

Software Over The Air updates help to improve the performance and functionality of your Lotus and as they are performed over the air, this means you have the flexibility of installing the update at a time that it is convenient to you.

When a new Software Over The Air update is available to either download or install, you will see a cloud symbol on the top row of icons in the car's central display or in the Lotus Cars app.

1. PRE-DOWNLOAD

- Connect to a secure Wi-Fi connection or mobile hotspot when prompted by the cloud and Wi-Fi symbol shown.

- If the car is already connected to Wi-Fi, you will not see this prompt.

2. DOWNLOAD

- The download happens automatically in the background when the car is connected to Wi-Fi or a mobile hotspot, and when the car is active.*

- The download is complete and ready to install (steps 3 and 4) when the cloud appears in the cars central display and in the Lotus Cars app.**

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3. PRE-INSTALLATION

For the installation to begin:

- ✓ The car must be stationary and in 'Park'.
- ✓ The battery state of charge must exceed 20%.
- ✓ The car must have an internet connection via Wi-Fi or the on board eSIM.
- ✓ The car must not be charging.
- ✓ Nothing should be connected to the On-Board Diagnostic plug, for example a tracker device.

4. INSTALLATION

- Press the cloud on the top bar of the cars central display.

- Read and accept the 'Remote Upgrade Service Terms'.

- Press 'Schedule' to set a time for installation or 'Update Now' to install the new Software Over The Air straight away.

- Press 'Update Now' once more.

- Whilst the pre-installation checks are taking place, it is recommended you exit and lock the car.***

- Installation is complete when the central display reboots.

* The car is active if it is stationary and the key fob is present or the key card is on the pad, the car is plugged in and charging (for the first 15 minutes only) or the car is being driven. Check the size of the download in the Lotus Cars app if you are using a smartphone data allowance for the download.
** The Lotus Cars app shows the download and installation progress in the 'Car System Update' tab.
*** The car cannot be driven, locked or unlocked and certain electrical systems will not work when the installation begins.