



# LOTUS SOFTWARE OVER THE AIR INSTALLATION GUIDE 2025



This information is correct at the time of publish, for further information on installing Software Over the Air please consult your owner's manual, contact your in-country Lotus Customer Care Centre or speak to your nearest Lotus Retailer.

## Welcome to this guide which explains how to download and install a Software Over The Air update on your Lotus.

Software Over The Air updates help to improve the performance and functionality of your Lotus and as they are performed over the air, this means you have the flexibility of installing the update at a time that it is convenient to you.

When a new Software Over The Air update is available to either download or install, you will see a cloud symbol on the top row of icons and a red dot in the settings section of the Centre Screen Display and within the Lotus Cars App.

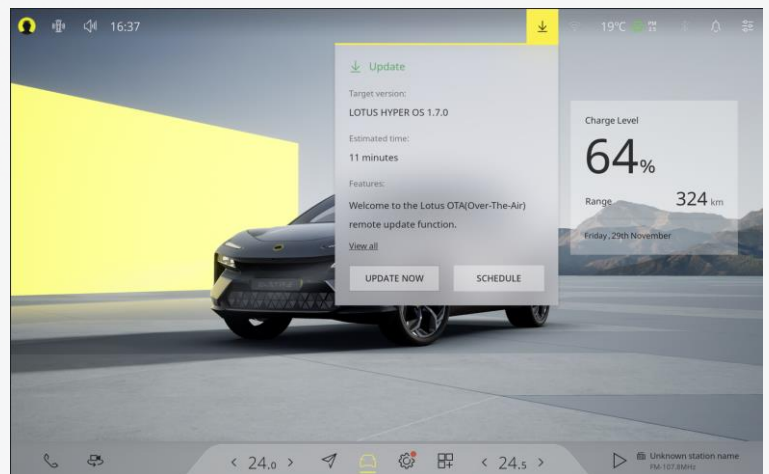
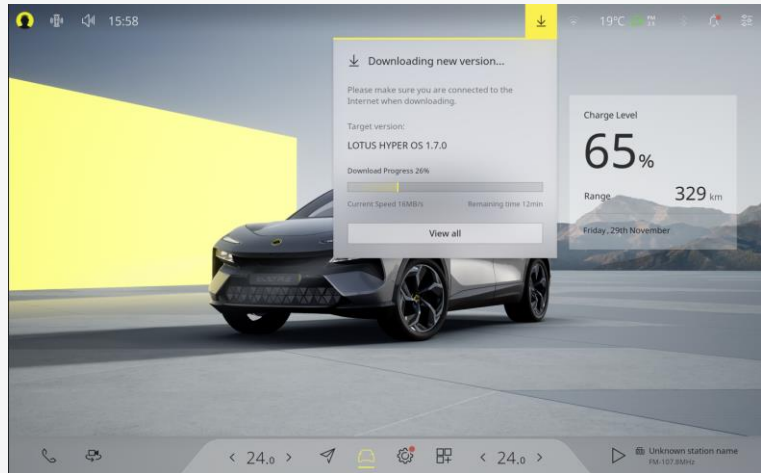
### 1. PRE-DOWNLOAD

- Connect to a secure Wi-Fi connection or mobile hotspot when prompted by the cloud and Wi-Fi symbol shown.
- If the car is already connected to Wi-Fi, you will not see this prompt.



## 2. DOWNLOAD

- The download runs automatically in the background when the car is connected to Wi-Fi or a mobile hotspot, and when the car is active.\*
- A grey arrow will appear at the top of the Centre Screen Display. Pressing the symbol will allow you to monitor the progress of the download.
- By pressing 'View All', you can read the full detailed release notes and monitor the OTA progress.
- You can track the download progress directly on the display or simply leave the car while keeping it connected to Wi-Fi.
- The download will continue even if the doors are closed and locked. You can monitor the download progress remotely using the Lotus Cars App.
- The download is complete and ready to install (steps 3 and 4) when the green arrow appears in the Centre Screen Display and in the Lotus Cars App.\*\*



## 3. PRE-INSTALLATION

For the installation to begin:

- ✓ The car must be stationary and in 'Park'.
- ✓ The battery state of charge must exceed 20%.
- ✓ The car must have an internet connection via Wi-Fi or the on board eSIM.
- ✓ The car must not be charging.
- ✓ Nothing should be connected to the On-Board Diagnostic plug, for example a tracker device.

## 4. INSTALLATION

- Press the green arrow on the top bar of the Centre Screen Display.
- Read and accept the 'Remote Upgrade Service Terms'.
- Press 'Schedule' to set a time for installation or 'Update Now' to install the new Software Over The Air straight away.
- Press 'Update Now' once more.
- Whilst the pre-installation checks are taking place, it is recommended you exit and lock the car.\*\*\*
- Installation is complete when the Centre Screen Display reboots.



\* The car is active if it is stationary and the key fob is present or the key card is on the pad, the car is plugged in and charging (for the first 15 minutes only) or the car is being driven. Check the size of the download in the Lotus Cars app if you are using a smartphone data allowance for the download.

\*\* The Lotus Cars app shows the download and installation progress in the 'Car System Update' tab.

\*\*\* The car cannot be driven, locked or unlocked and certain electrical systems will not work when the installation begins.